

CSPPL.net Web Hosting Account Application

Account Details:

Choose a username to identify yourself on our system. This will be used to log on to the FTP server and control panel. The username must be between 2 and 16 characters and can contain lowercase letters only.

Username (1st Preference):

Username (2nd Preference):

Choose a password for your account. This will also be used to access the FTP server and control panel. Passwords must consist of letters and numbers only.

Password:

Web Hosting Plan: ☐ Enterprise Plan ☐ Commerce Plan

Account Holder Details:

Company Name:

ACN/BRN:

Contact Name:

Address:

Suburb:

Post code:

Telephone:

Fax:

Domain Registration Details:

If you require a new domain name to be registered for this account, add it below:

Please note that .com.au domains must reflect a business name, trading name or product name.

Domain name:

Payment Details:

For payment by credit card, enter credit card details below:

Card type: ☐ Mastercard ☐ Visa ☐ Bankcard

Card Number:

Name on Card:

Card Expiry Date: /

Plan Billing Period: ☐ 6 Months ☐ 12 Months

Check that you have completed all the relevant sections of this application form. Once you are satisfied that this form is complete, please return it to CSPPL.net by one of the following methods:

POST: Computer Software & Peripherals Pty Ltd
P.O. Box 257
Willetton, WA 6955

FAX: +61 8 9455 2762

IN PERSON: Unit 5, 84 Catalano Circuit
Canning Vale, WA 6155

I declare that:

All the information I have provided is true and correct.
I have read and agreed to the terms and conditions.

Name:

Position:

Signature:

Date: / /
Day Month Year

Terms and Conditions

Where the context admits: "We" includes Computer Software & Peripherals Pty Ltd of: 5/84 Catalano Circuit, Canning Vale, Western Australia 6155 or any party acting on Computer Software & Peripherals implicit instructions. "You" includes the person purchasing the Services or any party acting on the customer's instructions. "The Registrant" includes the person applying for a domain name or any party acting on the Registrant's instructions. "The Registry" the relevant domain names Registry. "Server" means the computer server equipment operated by us or any company contracted by us in connection with the provision of the Services. "Web Site" means the area on the Server allocated by us to you for use by you as a site on the Internet.

In consideration of the mutual covenants herein, the parties agree to the following, which shall apply during the term of this Agreement:

1. Domain Name Registration

- 1.1 We make no representation that the domain name you wish to register is capable of being registered by or for you or that it will be registered in your name. You should therefore not assume registration of your requested domain name(s) until you have been notified that it has or they have been registered. Any action taken by you before such notification is at your risk.
- 1.2 The registration and use of your domain name is subject to the terms and conditions of use applied by the relevant Registry; you shall ensure that you are aware of those terms and conditions and that you comply with them.
- 1.3 You shall have no right to bring any claim against us in respect of refusal to register a domain name.
- 1.4 Any administration charge paid by you to us shall be non-refundable notwithstanding refusal by the Registry to register your desired name.
- 1.5 We shall have no liability in respect of the use by you of any domain name; any dispute between you and any other person must be resolved between the parties concerned in such dispute. If any such dispute arises, we shall be entitled, at our discretion and without giving any reason, to withhold, suspend or cancel the domain name. We shall also be entitled to make representations to the relevant Registry but will not be obliged to take part in any such dispute.
- 1.6 We shall not release any domain to another provider unless full payment for that domain has been received by us.

2. Web Site Hosting and Email

- 2.1. We make no representation and give no warranty as to the accuracy or quality of information received by any person via the Server and we shall have no liability for any loss or damage to any data stored on the Server.
- 2.2 You represent, undertake and warrant to us that you will use the Web Site allocated to you only for lawful purposes. In particular, you represent, warrant and undertake to us that
 - 2.2.1 you will not use the Server in any manner which infringes any law or regulation or which infringes the rights of any third party, nor will you authorise or permit any other person to do so.
 - 2.2.2 you will not upload, post, link to or transmit:
 - (a) any material which is unlawful, threatening, abusive, malicious, defamatory, obscene, pornographic, blasphemous, profane or otherwise objectionable in any way.
 - (b) any material containing a virus or other hostile computer program.
 - (c) any material which constitutes, or encourages the commission of, a criminal offence or which infringes any patent, trade mark, design right, copyright or any other intellectual property right or similar rights of any person which may subsist under the laws of any jurisdiction.
 - (d) any material which is forbidden by our acceptable use policy which is published at <http://www.csppl.net/aup.shtml>
 - 2.2.3 you will not send bulk email whether opt-in or otherwise from our network. Nor will you promote a site hosted on our network using bulk email.
 - 2.2.4 you will not employ programs which consume excessive system resources, including but not limited to processor cycles and memory.
 - 2.2.5 any file you store on the Server will be reachable via a hyperlink from a page on your site.
- 2.3 We reserve the right to remove any material which we deem inappropriate from your Web Site without notice to you.
- 2.4 You shall keep secure any identification, password and other confidential information relating to your account and shall notify us immediately of any known or suspected unauthorised use of your account or breach of security, including loss, theft or unauthorised disclosure of your password or other security information.
- 2.5 You shall observe the procedures which we may from time to time prescribe and shall make no use of the Server which is detrimental to our other customers.
- 2.6 You shall procure that all mail is sent in accordance with applicable legislation (including data protection legislation) and in a secure manner.
- 2.9 In the case of an individual User, you warrant that you are at least 18 years of age and if the User is a company, you warrant that the Services will not be used by anyone under the age of 18 years.
- 2.10 Any access to other networks connected to CSPPL.net must comply with the rules appropriate for those other networks.
- 2.11 While we will use every reasonable endeavour to ensure the integrity and security of the Server, we do not guarantee that the Server will be free from unauthorised users or hackers and we shall be under no liability for non-receipt or misrouting of email or for any other failure of email.
- 2.12 No more than one log-in session under any one account may be used at any time by you. If you have multiple accounts, you are limited to one login session per system account at any time.

3. Service Availability

- 3.1 We shall use our reasonable endeavours to make available to you at all times the Server and the Services but we shall not, in any event, be liable for interruptions of Service or down-time of the Server.
- 3.2 We shall have the right to suspend the Services at any time and for any reason, generally without notice, but if such suspension lasts or is to last for more than 7 days you will be notified of the reason.

4. Payment

- 4.1 All charges payable by you for the Services shall be in accordance with the scale of charges and rates published from time to time by us on our web site and shall be due and payable in advance of provision of the Services.
- 4.2 We reserve the right to change pricing at any time although all pricing is guaranteed for the period of pre payment.

4.3 Payment is due each anniversary month, quarter or year following the date the Services were established until closure notice is given in accordance with 5.4. If you choose to pay by credit or debit card you authorise us to debit your account renewal fees from your card.

4.4 All payments must be in Australian Dollars.

4.5 If your cheque is returned by the bank as unpaid for any reason, you will be liable for a "returned cheque" charge of \$25.

4.6 Without prejudice to our other rights and remedies under this Agreement, if any sum payable is not paid on or before the due date, we shall be entitled forthwith to suspend the provision of Services to you.

5. Termination And Refunds

5.1 We shall be entitled to suspend the Services and/or terminate this Agreement forthwith without notice to you If you:

5.1.1 fail to pay any sums due to us as they fall due.

5.1.2 break any of these terms and conditions.

5.1.3 are a company and you go into insolvent liquidation or suffer the appointment of an administrator or administrative receiver or enter into a voluntary arrangement with your creditors.

5.2 No refunds will be made under any circumstances for Services suspended in accordance with 5.1.

5.3 We reserve the right to suspend the Services and/or terminate this Agreement at any time. In the event of this You will be entitled to a pro rata refund based upon the remaining period of prepayment.

5.4 You may cancel the Services at any time. To do so you must request cancellation of the Services in writing including your account username and password. We will cancel the Services within 2 working days of receipt of your request.

5.5 During the first 7 days of Services, You are entitled to a refund of the basic hosting plan rental fee should You decide to cancel the Services. No full refunds or pro rata refunds will be made after the first 7 days of service should You decide to cancel the Services.

5.5.1 Domain name registration fees, charges for additional data transfer and charges for optional extras added to your account are not refundable on this basis.

5.5.2 You will not be entitled to a refund on this basis if you have previously held an account with us.

5.6 Where payment has been made by credit or debit card, any refund will only be issued to the same credit or debit card.

5.7 On termination of this Agreement or suspension of the Services we shall be entitled immediately to stop access to your Web Site and to remove all data located on the Server.

6. Indemnity

6.1 You shall indemnify us and keep us indemnified and hold us harmless from and against any breach by you of these terms of business and any claim brought against us by a third party resulting from the provision of Services by us to You and your use of the Services and the Server including, without limitation, all claims, actions, proceedings, losses, liabilities, damages, costs, expenses (including reasonable legal costs and expenses), howsoever suffered or incurred by us in consequences of your breach or non-observance of this Agreement.

7. Limitation Of Liability

7.1 All conditions, terms, representations and warranties relating to the Services supplied under this Agreement, whether imposed by statute or operation of law or otherwise, that are not expressly stated in these terms and conditions including, without limitation, the implied warranty of satisfactory quality and fitness for a particular purpose are hereby excluded, subject always to subclause 7.2.

7.2 Nothing in these terms and conditions shall exclude our liability under Australian Trade Practices Legislation.

7.3 Our total aggregate liability to you for any claim in contract, tort, negligence or otherwise arising out of or in connection with the provision of the Services shall be limited to the charges paid by you in respect of the Services which are the subject of any such claim.

7.4 In any event no claim shall be brought unless you have notified us of the claim within 30 days of it arising.

7.5 In no event shall we be liable to you for any loss of business, contracts, profits or anticipated savings or for any other indirect or consequential or economic loss whatsoever.

8. Notices

8.1 Any notice to be given by either party to the other may be sent by either email, fax or recorded delivery to the address of the other party as appearing in this Agreement or ancillary application forms or such other address as such party may from time to time have communicated to the other in writing, and if sent by email shall unless the contrary is proved be deemed to be received on the day it was sent or if sent by fax shall be deemed to be served on receipt of an error free transmission report, or if sent by recorded delivery shall be deemed to be served two days following the date of posting.

9. Law

9.1 This Agreement shall be governed by and construed in accordance with Australian law and you hereby submit to the non-exclusive jurisdiction of the Australian courts.

10. Headings

10.1 Headings are included in this Agreement for convenience only and shall not affect the construction or interpretation of this Agreement.

11. Entire Agreement

11.1 These terms and conditions together with any documents expressly referred to in them, contain the entire Agreement between us relating to the subject matter covered and supersede any previous Agreements, arrangements, undertakings or proposals, written or oral: between us in relation to such matters. No oral explanation or oral information given by any party shall alter the interpretation of these terms and conditions. In agreeing to these terms and conditions, you have not relied on any representation other than those expressly stated in these terms and conditions and you agree that you shall have no remedy in respect of any misrepresentation which has not been made expressly in this Agreement.

Acceptable Use Policy

The Internet is a powerful information and entertainment tool, we would expect our customers to use the Internet with respect, courtesy, and responsibility, giving due regard to the rights of other Internet users.

Our acceptable use policy is actively and strictly enforced. Offending content or users are removed from our network, usually as soon as they are discovered, although we will always inform you when and why any action has been taken.

Common sense is the best guide as to what is considered acceptable use, however the following are unacceptable uses.

Illegality

In any form, including but not limited to the unauthorised distribution or copying of copyrighted software or other data, harassment, fraud, trafficking in obscene material.

Undesirable Content

Certain types of content are not allowed on our network. We do not host adult content of any description. Content relating to Hacking, Cracking, Warez and IRC is not allowed. Software downloads may only be hosted if you are the writer and copyright owner of the software, all other software including freeware, shareware and trial software is forbidden. Audio and video downloads may only be hosted if you are the creator and copyright owner of the work.

Bulk Email

The use of our network to send bulk email whether opt-in or otherwise, and the use of bulk email to promote a site on our network is strictly forbidden.

Misuse Of Resources

Including but not limited to employing applications which consume excessive CPU time, memory or storage space. Chat/IRC, web proxy and mailing list scripts are not allowed on our network under any circumstances. Streaming media can be a drain on web server resources and as such is not allowed. CGI based message forums which use flat file databases are often found to use excessive system resources, to avoid disappointment please use a PHP/ASP message forum. The use of web cam applications which maintain a constant FTP connection uploading an image at regular intervals is forbidden.

If you are unsure about content you intend to place on our network, please check with us before you do. We reserve the right to determine what constitutes acceptable use.